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 G Rossi, TE Dimmick, DJ Blumenthal - JOURNAL OF LIGHTWAVE TECHNOLOGY, 2000 - [ieeexplore.ieee.org](#)

 ... compensation) or for net-**work management** purposes such ... Takachio, "Optical signal **quality monitor** using di ... Signal tracking and **performance monitoring** in multi ...

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Organizational Learning: The Contributing Processes and the Literatures

GP Huber - Organization Science, 1991 - JSTOR

 ... French and Bell 1990) in order to improve the **quality** of working ... as occurring in three forms: (1) scanning, (2) focused search, and (3) **performance monitoring**. ...

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Monitoring and control of ATM networks using special cells - all 8 versions »

 TM Chen, SS Liu, D Wang, VK Samalam, MJ Procanik, ... - IEEE Network, 1996 - [engr.smu.edu](#)

 ... **Performance Monitoring Quality** of Service Since some B-ISDN services depend on a minimum level of network **performance** (eg, real-time services depend on bounded ...

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Beyond Process: TQM Content and Firm Performance - all 2 versions »

R Reed, DJ Lemak, JC Montgomery - The Academy of Management Review, 1996 - JSTOR

 ... environmental scanning the continuous, systematic **monitoring** of changing ... analysis of management practices that impact **performance**. ... **Quality**: How to make it pay. ...

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Critical Implementation Issues in Total Quality Management.

 D Shin, JG Kalinowski, GA El-Enein - SAM Advanced Management Journal, 1998 - [questia.com](#)

 ... own, concrete TQM goals, and continual feedback should be used to **monitor** the progress ...

 (1991). US companies improve **performance** through **quality** efforts ...

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A QoS distribution monitoring scheme for performance management of multimedia networks - all 3 versions »

 Y Jiang, CK Tham, CC Ko - Global Telecommunications Conference, 1999. GLOBECOM'99, 1999 - [ieeexplore.ieee.org](#)

 ... management, **Quality** of service, QoS **monitoring**, COMA-based ... I. INTRODUCTION Providing

quality of service (QoS) guarantees ... or weakening of the **performance** of a ...

 Cited by 10 - [Related Articles](#) - [Web Search](#) - [BL Direct](#)
Integrated management architecture for IP-based networks - all 3 versions »

 A Rayes, K Sage - Communications Magazine, IEEE, 2000 - [ieeexplore.ieee.org](#)

 ... call **quality**), call history, **quality** of voice ... management (configura- tion and **monitoring**

of network ... agement, accounting management, **performance** management, and ...

[Cited by 11](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

An architecture for **monitoring**, visualization, and control of gigabit networks - all 9 versions »

G Parulkar, D Schmidt, E Kraemer, J Turner, A ... - Network, IEEE, 1997 - [ieeexplore.ieee.org](#)

... that can affect their **performance** in significant ... of the proposed gigabit network **monitoring**, visualization, and con ... September/October 1997 37 and image **quality**. ...

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[book] **Total Quality Management** in Human Service Organizations

LL Martin - 1993 - [books.google.com](#)

... INTERVIEWING by FrDJ* F Maple 74: IMPROVING ORGANIZATIONAL

PERFORMANCE: A Practical ...

Quality Measures 41 Collecting **Quality** Data 42 **Monitoring Quality** Data 44 ...

[Cited by 31](#) - [Related Articles](#) - [Web Search](#) - [Library Search](#) - [BL Direct](#)

[ps] **Tutorial: State of the Art in Workflow Management System Research and Products** - all 2 versions »

C Mohan - 5th International Conference on Extending Database ..., 1996 - [kdb.snu.ac.kr](#)
... in critical, contemporary measures of **performance**, such as cost, **quality**, service and ... Stored procedures improve **performance** ... Administration and **Monitoring** Tools ...

[Cited by 18](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#)

HeiRAT-**Quality**-of-service management for distributed multimedia systems - all 6 versions »

C Vogt, LC Wolf, RG Herrtwich, H Wittig - Multimedia Systems, 1998 - Springer

... second, indicat- ing that video **quality** would not be ... From the variables in the **monitoring** part, resource ... are needed to describe the **performance** requirements of ...

[Cited by 60](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Is the ISO 9000 series for total **quality** management? - all 4 versions »

SKM Ho - International Journal of **Quality** & Reliability Management, 1994 - [emeraldinsight.com](#)

... a good way of measuring your progress and **monitoring** your ... (6) Better **quality performance**

will improve ... Bulled, JW, "BS 5750 - **quality** management systems and ...

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Efficient use of workstations for passive **monitoring** of local area networks

J Mogul - Proceedings of the ACM symposium on Communications ..., 1990 - [portal.acm.org](#)
... computer networking is nearly ubiquitous, net- **work management** is a ... not as overt failures, but as **performance** degradations. ... but also a means to **monitor** the LAN ...

[Cited by 26](#) - [Related Articles](#) - [Web Search](#) - [Library Search](#)

Network management for residential broadband interactive **dataservices** - all 2 versions »

E Perry, S Ramanathan - Communications Magazine, IEEE, 1996 - [ieeexplore.ieee.org](#)

... provide early indicators of network **performance** degradations ... test CMs for analyzing the **quality** of currently ... Internal **Monitoring** in HFC Data Networks - An alter ...

[Cited by 10](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

INQUIRE: a software approach to **monitoring** QoS in ATM networks - all 7

versions »

TM Chen, SS Liu, MJ Procanik, DC Wang, DD Casey - Network, IEEE, 1998 -
ieeexplore.ieee.org

... of services by providing a specified **quality** of service (QoS ... eg, to start a new **monitoring** test) and ... **Performance** and Implementation Issues The Operating System ...
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The dynamics of just-in-time

N Oliver - New Technology, Work and Employment, 1991 - Blackwell Synergy
... Variable Volatile / **quality** ... The pressure to maximize machine utilization is insidious because the **performance monitoring** (and often reward) systems that ...

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Individual Self-Management: Analysis of Professionals' Self-Managing Activities in Functional and ...

M Uhl-Bien, GB Graen - The Academy of Management Journal, 1998 - JSTOR
... In addition, high-**quality** technical problem solving is promoted since well ... **monitor** your own progress? ... high when they use self-managing to enhance **performance** ...

[Cited by 24](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Measuring maintenance **performance**: a holistic approach Albert HC Tsang, Andrew KS Jardine, Harvey ... - all 3 versions »

AHC Tsang - International Journal of Operations & Production Management, 1999 - emeraldinsight.com

... being widely used in strategy formulation or **monitoring**. ... are efficient in delivering high **quality** services will ... The KPIs and **performance** targets that relate to ...

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Method and apparatus for the **monitoring** and demarcation of synchronous digital hierarchy networks - all 3 versions »

WD Kight, RE Pfister - US Patent 5,623,357, 1997 - Google Patents

... via the SDH or SONET embedded net- **work management** data communication ... unit 82 is

responsible for **monitoring** various component **performance** indicators ...

[Cited by 16](#) - [Related Articles](#) - [Web Search](#)

The Ergonomics Society The Society's Lecture 1996 Ergonomics and the **quality** movement - all 2 versions »

CG Drury - Ergonomics, 1997 - Taylor & Francis

... scientific methods to **monitor performance** and identify ... the management and employee

performance expectations and ... relationship between the **quality** movement and ...

[Cited by 30](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Images of Organization - all 4 versions »

G Morgan - 1997 - books.google.com

... Employees are frequently trained to interact with customers according to a detailed code of instructions and are monitored in their **performance**. ...

[Cited by 2464](#) - [Related Articles](#) - [Web Search](#) - [Library Search](#)

REVIEW AND AN AGENDA FOR FUTURE RESEARCH - all 2 versions »

SL AHIRE, R LANDEROS, DY GOLHAR - PRODUCTION AND OPERATIONS MANAGEMENT, 1995 - atypen-link.com

... an organization's operations and using it to **monitor** and improve **quality**. ... operational

and competitive **performance**, the Baldrige Award assesses the scope ...

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A three-dimensional perspective of total **quality** management - all 4 versions

»

RSM Lau, CA Anderson - International Journal of **Quality** & Reliability Management, 1998 - emeraldinsight.com

... no organization can continuously **monitor** all of ... Berman, MA (Eds), Total **Quality Performance**, The Conference ... R. (1995), "Total **quality** management: empirical ...

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GP Kumar, P Venkataram - Computer Communications, 1997 - pet.ece.iisc.ernet.in

... **Quality** of Services (QoS) - ensures that the oered QoS is achieved or an alarm is raised. **Performance monitoring** - similar to the alarm surveillance as ...

[Cited by 16](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#)

Usability measurement in context - all 5 versions »

N Bevan, M Macleod - Behaviour and Information Technology, 1994 - usabilitynet.org

... are judged to have a significant impact on the **quality** of use ... Job design Job flexibility **Performance monitoring Performance** feedback Pacing Autonomy Discretion ...

[Cited by 132](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#) - [BL Direct](#)

Asset Management for Irrigation and Drainage Infrastructure-Principles and Case Study - all 6 versions »

HM Malano, NV Chien, HN Tural - Irrigation and Drainage Systems, 1999 - Springer

... are more relevant to the **quality** of the ... to enable evaluation of maintenance **performance**

and estimation ... contains the canal operation and **monitoring** and decision ...

[Cited by 10](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Structural representation of management and control information inbroadband networks

M Tsuchida, AA Lazar, NG Aneroussis - Communications, 1992. ICC 92, Conference record, SUPERCOMM/ ..., 1992 - ieeexplore.ieee.org

... Processing - Open Systems Interconnection - **Performance** Management Working ... in Broadband

Networks with **Quality** of ... en **Monitoring**", invited paper, Proceedings of ...

[Cited by 7](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

System and method for end-to-end threshold setting - all 2 versions »

M Bencheck, R Branton, C Brownmiller, M DeMoss, S ... - US Patent 5,796,723, 1998 - Google Patents

... Each threshold can represent an accept -able tolerance level in the **quality** of service provided. ... a1 d method for enhancing the **performance monitoring** ...

[Cited by 14](#) - [Related Articles](#) - [Web Search](#)

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PC Morrow - Journal of Organizational Behavior, 1997 - doi.wiley.com

... and Sakakibara (1994) stress the importance of this distinction by referring to TQM work practices as inputs or causes, and to **quality performance** as outputs ...

[Cited by 23](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

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DC Schmidt - Proceedings of the 6 thUSENIX C++ Technical Conference, (..., 1994 - cs.wustl.edu

..., line transaction processing systems [16], telecommunication switch **performance monitoring** systems [4 ... 18] or the domain of net- **work management** applications [19 ... Cited by 209 - [Related Articles](#) - [View as HTML](#) - [Web Search](#)

... Performance Monitoring: A Laboratory Investigation of the Influence of Monitoring and Difficulty on ...

C Australia - Journal of Applied Social Psychology, 2000 - Blackwell Synergy

..., primarily used as a basis for **work-management** practices where ... employee's efforts to undertake high-**quality** work because ... ELECTRONIC **PERFORMANCE MONITORING** 909 ...

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CK Tham, Y Jiang, CC Ko - Int. J. Network Mgmt, 2000 - doi.wiley.com

..., P providing **quality** of service (QoS) guaran- tees ..., of identifying the cause of **performance** degradation by ... of relevant monitors that are **monitoring** certain flows ...

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Managing the Career Plateau

TP Ference, JA Stoner, EK Warren - The Academy of Management Review, 1977 - JSTOR

... 4. Failure to **monitor** the attitudes and as- pirations ... efforts to- wards enhanced organizational **performance** and those ... ranks to ques- tion the **quality** and value ...

Cited by 61 - [Related Articles](#) - [Web Search](#)

An outlook on intranet management - all 6 versions »

R Boutaba, K El Guemoui, P Dini - Communications Magazine, IEEE, 1997 - ieeexplore.ieee.org

..., communication management involves **monitoring** servers and ... a service, ensuring a **quality** of service (QoS ... Configuration Fault **Performance** Security Accounting IEEE ...

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RAP-rate adaptive polling for network management applications - all 3 versions »

P Moghe, MH Evengelista - Network Operations and Management Symposium, 1998. NOMS 98, ..., 1998 - ieeexplore.ieee.org

... This can hurt the **performance** of the network. ... When congestion abates, the RAP algorithm increments the polling rate so that the **monitoring quality** does not ...

Cited by 6 - [Related Articles](#) - [Web Search](#)

Eyes wide shut? Querying the depth of call centre learning - all 5 versions »

M Houlihan - Telephony, 1999 - emeraldinsight.com

..., which aims to increase reliability and **performance** accuracy. ... However, its use as a **monitoring** device implies a ... threatened because we weren't doing **quality** calls ...

Cited by 11 - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Total quality management in software development process

EY Li, HG Chen, W Cheung - The Journal of **Quality** Assurance Institute, 2000 - dogget.cob.calpoly.edu

... a degree of excellence; a distinguishing attribute." That is, **quality** is the degree to which a product lives up to its **performance**, endurance, maintainability ...

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The MONET New Jersey network demonstration - all 5 versions »

LD Garrett, RM Derosier, AH Gnauck, AR McCormick, ... - Selected Areas in Communications, IEEE Journal on, 1998 - [ieeexplore.ieee.org](#)

... optical backplane interconnections, optical signal **performance monitoring** on all T1's, and a system controller with an NC&M interface. ...

[Cited by 16](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

From service configuration through **performance monitoring** to fault detection: implementing an ... - all 3 versions »

S Papavassiliou, M Pace - Int. J. Network Mgmt, 2000 - [doi.wiley.com](#)

... such as Direct Measure of **Quality** (DMOQ) etc ... of intelligent network analysis and **monitoring** in order ... network anomalies for optimizing the network **performance**. ...

[Cited by 3](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

The content of management work: Formation of task and job skill composite classifications

JS Schippmann, EP Prien, GL Hughes - Journal of Business and Psychology, 1991 - Springer

... Includes setting **quality** and **performance** standards, **monitoring** production **quality** and operations **performance**, and evaluating the efficiency and results of ...

[Cited by 5](#) - [Related Articles](#) - [Web Search](#)

System and method for **monitoring** point activation - all 2 versions »

C Brownmiller, M Bencheck, MT Tran, R Branton, M ... - US Patent 5,787,074, 1998 - Google Patents

... STS-1 frame. of the **quality** of the provisioned service. ... 7 illustrates raw **performance** measures for typical for enhancing the **performance monitoring** system of a ...

[Cited by 7](#) - [Related Articles](#) - [Web Search](#)

Entrapped by the 'electronic panopticon'? Worker resistance in the call centre - all 2 versions »

P Bain, P Taylor - New Technology Work and Employment, 2000 - Blackwell Synergy

... Intensive **monitoring** and tightened controls, however, can be counter-productive, leading to under-**performance** by operators ... the provision of a **quality** service ...

[Cited by 72](#) - [Related Articles](#) - [Web Search](#) - [Library Search](#) - [BL Direct](#)

An information model for **performance monitoring** of broadband network termination system

SJ Kim, JK Choi - TENCON'94. IEEE Region 10's Ninth Annual International ..., 1994 - [ieeexplore.ieee.org](#)

... Network Management 2.1 The requirements for broadband network **management** The B ...

Performance monitoring is designed to measure the overall **quality** on the ...

[Cited by 2](#) - [Related Articles](#) - [Web Search](#)

ATM transport network operation system in Japan - all 2 versions »

N Fujii, T Yamamura - Communications Magazine, IEEE, 1996 - [ieeexplore.ieee.org](#)

... configuration A network **performance monitoring** function to determine service **quality** Fui Page 2 ... be carefully implemented to achieve the required **performance**. ...

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Workflow on the Web: Integrating E-Commerce and Business Process Management

GN Mentzas, C Halaris - International Journal of E-Business Strategy Management, 1999 - imu.iccs.ntua.gr

... **performance** and clients can have exact information about the ... time, performer, it is possible to **monitor** cost evolution, spotting **quality** problems of ...

[Cited by 9](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#)

CSCW Challenges: Cooperative Design in Engineering Projects

K Groenbaek, M Kyng, P Mogensen - Communications of the ACM, 1993 - daimi.au.dk

... on the informal actual **performance** of work ... built special applications to **monitor** the construction ... The **Quality** Information System, KIS, organizes information ...

[Cited by 59](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#) - [BL Direct](#)

(P)S Architecture for an Optical Network Layer - all 3 versions »

O Gerstel, PE Green, R Ramaswami - 1996 - research.ibm.com

... stack provides its higher layer with certain guarantees on the provided **quality** of service ... **Performance** management , the process of **monitoring** the state ...

[Cited by 7](#) - [Related Articles](#) - [View as HTML](#) - [Web Search](#)

System and method for monitoring point identification - all 3 versions »

C Brownmiller, M Bencheck, MT Tran, R Branton, M ... - US Patent 5,768,255, 1998 - Google Patents

... mG - s illustrates a mapping of digital circuits into an of the **quality** of the provisioned service. ... for enhancing the **performance monitoring** system of a ...

[Cited by 5](#) - [Related Articles](#) - [Web Search](#)

Method and system for transporting ancillary network data - all 3 versions »

JA Fee - US Patent 6,108,113, 2000 - Google Patents

... The **monitoring** subcarrier signal is significantly lower in both frequency and amplitude than the main data signal so as to not impact reliable reception of the ...

[Cited by 19](#) - [Related Articles](#) - [Web Search](#)

Quality management and trade unions in local government - all 5 versions »

I Roper - Employee Relations, 2000 - emeraldsinsight.com

... Devolved holistic ISO 9002 **Performance**/ PRP Customer ... line staff involvement in their **monitoring** and revision ... CommuteBoro At CommuteBoro, **quality** management had ...

[Cited by 5](#) - [Related Articles](#) - [Web Search](#) - [BL Direct](#)

Fuzzy logic for distributed systems troubleshooting - all 2 versions »

Y Lirov, S Inc, NJ Rutherford - Fuzzy Systems, 1993, Second IEEE International Conference ..., 1993 - ieeeexplore.ieee.org

... not only improves service **quality** (eg, reduces ... face when using traditional network **monitoring** systems ... bands, estimates the predicted **performance**, operates exter ...

[Cited by 6](#) - [Related Articles](#) - [Web Search](#)

Preventing Rather Repairing-A New Approach in ATM Network Management - all 16 versions »

A Schuhknecht, G Dreo - INET'95, 1995 - www.hegering.informatik.tu-muenchen.de

... based trac information before a degradation of **quality** of service ... support of isolating faults and detecting **performance** bottlenecks by long-term **monitoring**. ...

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(P)S Distributed Reflective Architectures for Adjustable Autonomy - all 2

versions »

CM Kennedy - Proceedings of IJCAI-99 Workshop on Adjustable Autonomy ..., 1999 - cs.bham.ac.uk

... tasks. **Quality** evaluation of the **performance** of a specialist **monitoring** agent is difficult (as it is mostly a passive observer). Refere

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PROMIS: a reliable real-time network management tool for wide areanetworks - all 4 versions »

E Magana, J Aracil, J Villadangos - Euromicro Conference, 1998. Proceedings. 24th, 1998 - ieexplore.ieee.org

... applications that require a guaranteed **Quality** of Service ... Such network **monitoring** tools should provide a good ... in order to analyze network **performance** during a ...

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Network architecture for optical path transport networks - all 3 versions »

S Okamoto, K Oguchi, K Sato - Communications, IEEE Transactions on, 1997 - ieexplore.ieee.org

... asynchronous transfer mode) net- **work management** and control ... Guaranteeing the QOS

(**quality** of service) requires optical **performance monitoring** of each ...

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book Strategic Negotiations: A Theory of Change in Labor-management Relations - all 2 versions »

RE Walton, JE Cutcher-Gershenfeld, RB McKersie - 2000 - books.google.com

... containment, flexible assignment of labor, improvement of **quality**, and responsiveness ... rely on compliance mechanisms to ensure **performance**, forcing strategies ...

Cited by 75 - [Related Articles](#) - [Web Search](#) - [Library Search](#)

Design and control of networks with dynamic nonhierarchical routing - all 3 versions »

GR Ash - Communications Magazine, IEEE, 1990 - ieexplore.ieee.org

... switch sends NEMOS control **monitoring** data in ... work achieves essentially zero blocking

performance ... provides extremely high-**quality performance** for customers ...

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On hard real-time management information - all 3 versions »

SF Wu, GE Kaiser - Systems Management, 1993., Proceedings of the IEEE First ..., 1993 - ieexplore.ieee.org

... same time, there is no way to guarantee the **quality** of information ... 4 The MELDNET Negative Experience MELUNET is a **performance monitoring** system for EtherNet ...

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Managing Diversity: Lessons from the Private Sector.

MF Dobbs - Public Personnel Management, 1996 - questia.com

... along with profit and **quality**, and tying ... recognized that the **performance** evaluation process ... Likewise, through **monitoring** individual progress, management found ...

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Network operations and management in a multi-vendor environment

R Boyd, A Johnston - Communications Magazine, IEEE, 1987 - ieexplore.ieee.org

... **management** function permits mapping of people to work and work to ... In-service **monitoring**

is used to provide assurance of high-**quality performance** of the ...

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Managing SONET networks

JE Jakobson, AN Syst, NC Raleigh - LTS, IEEE [see also IEEE LCS], 1991 -
ieeexplore.ieee.org

... is concerned with the **quality** of operation of ... as the differing net- **work management** environment of ... and acquisition of **performance monitoring** information today ...

[Cited by 3 - Related Articles - Web Search](#)

book Turnaround Management - all 3 versions »

T Lenahan - 1999 - books.google.com

... 1 1 The **quality** plan ... off line, decontaminated and made safe for the **performance** of such ... into the design of technologies capable of **monitoring** and maintaining ...

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An architecture for managing virtual circuit and virtual path services in ATM networks - all 3 versions »

N Anerousis, AA Lazar - Journal of Network and Systems Management, 1996 - Springer

... connection-oriented services with **Quality** of Service ... achieve a variety of **monitoring** and control objectives: service configuration, service **performance** at the ...

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book Assembly Automation:: a Management Handbook

FJ Riley - 1996 - books.google.com

... **Quality** of Incoming Parts **Quality** of Machine Functions **Quality** of the ... Necessity of Objective Data Avoiding the Adjustment Syndrome **Performance Monitoring** Tools ...

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Network management architectures and protocols: problems and approaches - all 3 versions »

LN Cassel, C Partridge, J Westcott - Selected Areas in Communications, IEEE Journal on, 1989 - ieeexplore.ieee.org

... management, config-uration management, and **performance** management are ... use of network

management to **monitor** and con ... approach to improving the **quality** of name ...

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System and method for reported trouble isolation - all 2 versions »

C Brownmiller, M Bencheck, M Tran, R Branton, M ... - US Patent 5,704,036, 1997 - Google Patents

... of the **quality** of the provisioned service ... The domain of an element man- **work management**

layer determines whether ... For this reason, **performance monitoring** data is ...

[Cited by 9 - Related Articles - Web Search](#)

Capturing a Qualitative Model of Network Performance and Predicting Behavior - all 6 versions »

SO Ibraheem, MM Kokar, L Lewis - Journal of Network and Systems Management, 1998 - Springer

... Among different approaches to network **monitoring** we were ... a Qualitative Model of Network

Performance and Predicting ... same type of the **quality** criterion in Step 5 ...

[Cited by 3 - Related Articles - Web Search - BL Direct](#)

An assessment of project management software as a decision support system for irrigation management ... - all 3 versions »

LED Smith, H Keddal - Irrigation and Drainage Systems, 1995 - Springer

... contributed to a marked contrast between the **performance** of the ... planning and implementation of a maintenance programme; **monitoring** and **quality** control of ...

Cited by 3 - Related Articles - Web Search

Performance monitor for all-optical networks based on homodyne spectroscopy - all 3 versions »

A Amrani, G Junyent, J Prat, J Comellas, I Ramdani ... - Photonics Technology Letters, IEEE, 2000 - ieeexplore.ieee.org

... to assess an important part of **quality** of the ... or a centralized optical net- **work management** scheme. ... of amplitude histograms to **monitor performance** of optical ...

Cited by 1 - Related Articles - Web Search - BL Direct

[book] Communicating Organizational Change: A Management Perspective - all 2 versions »

DP Cushman, SS King - 1995 - books.google.com

... communication and thus organizational **performance** in Australia ... a strategy are affordable

quality and marketable ... corporation's capacity to **monitor** accu- rately ...

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Visualizing large telecommunication data sets - all 4 versions »

EE Koutsofios, SC North, DA Keim - Computer Graphics and Applications, IEEE, 1999 - ieeexplore.ieee.org

... large toll-free call centers must **monitor** customers' **quality** of service. ... on physical facilities might improve network **performance** and reliability. ...

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[book] Lean Work: Empowerment and Exploitation in the Global Auto Industry

S Babson - 1995 - books.google.com

... on new responsibilities—such as **monitoring quality**, maintaining machinery ... the same high level of **quality** as in ... and with produc- tivity **performance** second only ...

Cited by 55 - Related Articles - Web Search - Library Search

Network management using database discovery tools

M Gerla, YD Lin - Local Computer Networks, 1991. Proceedings., 16th Conference ..., 1991 - ieeexplore.ieee.org

... definition of SNMP (Simple Net- **work Management** Protocol) 12 ... explore its applicability

in **performance** management. ... in this experiment is to **monitor** the system ...

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SPICE: a business process diagnostics tool for construction projects - all 4 versions »

M Sarshar, R Haigh, M Finnemore, G Aouad, P ... - Engineering Construction and Architectural Management, 2000 - Blackwell Synergy

... Productivity and **quality** are measured for important ... Project Tracking and **Monitoring**: Ensures that there ... when the project's **performance** deviates significantly ...

Cited by 10 - Related Articles - Web Search - BL Direct

IBM Network Management Strategy - all 4 versions »

MM Szabat, GE Meyer - IBM Systems Journal, 1992 - research.ibm.com

... of high-capacity, high-**quality**, low-cost ... NetView Access Services, NetView **Performance**

Monitor, NetView Distri ... areas of opera- tions, **performance**, network change ...
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